Doordeer APP

1.Download the APP

Download the Doordeer APP before you use the device.The Android version is downloaded from Google Play, and the IOS version is downloaded from the APP Store.Search on mobile: "Doordeer" download after installation.

2.Register and log in accounts

2.1Make sure your phone is connected to your local WiFi network.
2.2 Open the app.
2.3 Click the Register button.
2.4 Enter a new username (sign up with your email account).
2.5 Enter a new password (login password).

3.Restore factory Settings (door machine)

Press the button at the back of the device for about 3 seconds, and the device will make a sound. Wait for one minute and then make another "B" sound.

4.Configure the network - Android version

4.1 Confirm that the device has not been added to the account.
4.2 Make sure you are connected to your local WiFi network.
4.3 Enter your account name and password to access the APP.
4.4 Then click the icon in the upper left corner of the APP interface, open the operation menu, click the first option, and add the device.
4.5 At this point, the APP enters the LAN search interface, and the WIFI option is configured at the bottom of the interface.
4.6 Continue according to the interface point, enter the wifi configuration, and enter the password of wifi.
4.7 Click to start configuration. Note that the mobile phone should be placed not far from the device at a distance of 1 meter. The mobile phone sends out a 2.4g signal.
4.8 After successful configuration, go back to the first step of adding devices, LAN search.
4.9 To search for a device, click Add device.Set the device name. (Note: After the device is successfully added, it needs to wait at least two minutes to enter the monitoring page).
4.10 After waiting for the LED of the doorway camera to flash, click the thumbnail to monitor the doorway camera. When the doorway camera is successfully added to the mobile device, confirm that your mobile phone has been connected to the local WIFI or 3G/4G network, and when a mobile device is added, you can authorize other mobile phone accounts.

5.Configure the network-ios version

5.1 Verify that the device has not been added to the account.
5.2 Make sure you are connected to your local WiFi network.
5.3 Enter your account name and password to access the APP.
5.4 And then click on the button.
5.5 Click "Need to configure WiFi".
5.6 Click on the configuration.
5.7 The second and third steps are in connection with the local WiFi. Next, you need to enter the "Settings" mode of the phone - "Wireless LAN", find and connect the device's GID number.
5.8 Go back to the APP page, wait until there is a WiFi signal in the upper left corner of the phone, enter the WiFi name and password of your local network, and click next.
5.9 Then you will see the device details shown below, go back to the "Settings" - "Wireless LOCAL Area Network" page of the phone, connect to the local WIFI network, after successful connection back to the APP, click save.
5.10 Wait at least one minute until the LED light of the doorway camera blinks, indicating a successful connection.
5.11 Click the thumbnail to monitor the gateway (Note: after the gate way has been successfully added to your phone, please make sure your phone is connected to WIFI or 3G/4G network).

6.message notification

If someone rings the doorbell, you will receive a message. Click on the APP interface to receive video and voice messages from visitors, and click on the lock to open the electric lock of the relevant door.
6.1 When you receive an incoming call on your phone, click the green answer button on the screen to make the call.
6.2 When talking with visitors, please long press the intercom button, let go to listen to the visitor's voice.
6.3 When you refuse to call, click the red button.
Note: If you do not receive a call, please carefully check whether all items are working properly.
Confirm that the gateway is on line.
Check to see if your device is on alarm and call mode.
Make sure your phone is connected to the Internet.
Make sure your phone is on silent mode.